



## HOUSEBOAT GUEST INFORMATION

*We hope you enjoy your trip with us! Here is some additional information that may make your trip more convenient.*

**Guest Arrival**- On arrival, please report to the Reservations Office located in the store on the main dock. You and your Co-Captain will need to sign your houseboat contract to begin check-in (bring a valid license/I.D. and credit card for deposit). Upon check-in you will receive your Shasta Lake map, parking passes, houseboat starting procedures, cleaning checklist, and any other information that may be necessary. If your houseboat is not ready, you are welcome to wait on our covered pavilion or enjoy our Marina Store. Boarding times are as follows, depending on your registered arrival time.

**May thru September**

**2:00 p.m. – 6:00 p.m.**

**October thru April**

**1:00 p.m. – 3:00 p.m.**

**Loading & Orientation**- *An orientation must be given prior to leaving the dock.* When your houseboat is ready, a Jones Valley Representative will take you to your boat for your orientation. You and your co-captain will **both** need to be present for the orientation. We will assist you with your luggage with our Quad Squad if you are willing to wait in line. If possible, have someone wait at your vehicle so they can tell the Quad Squad what needs to be taken to the boat. We do recommend getting your lighter stuff yourself with the carts to get you on open water faster. Once you are done loading you must move your vehicle to the designated parking area. We have a limited number of carts, so please do not load carts prior to completing your orientation.

**Launching & Parking**- Each houseboat comes with a designated number of parking passes. The Captain will receive these upon arrival (additional passes can be issued based on availability for \$20 per vehicle). **No additional passes will be issued during holiday weekends.** Parking passes can be used in our main lot, overflow lot or any other designated parking area (elongated parking spots are for truck & trailers only). **Do not block other vehicles in or you will be towed at your own expense.** If you have any questions regarding parking, please ask the store clerks or Reservations. Our launch ramp is available for guests to use at no charge. Please tie your ski boat or personal watercraft to the South side of the main dock.

**Check-Out Procedure**- Checking-out of your houseboat is a designated time given on arrival, return times are between 9 - 10 a.m. Please wait by the buoys and stay out in the open water area to wait for a Jones Valley representative to drive you back to the dock. **Your boat should be cleaned prior to returning** from your trip. We have garbage dumpsters located on dock fingers to dispose of your trash (**do not leave any trash on your boat**). When unloading is complete, your Jones Valley representative will coordinate your walk through and final fueling. Once complete, you will need to visit the Marina Store to pay your final fuel bill, along with any additional charges that may have been incurred.

**Reservations Office & Marina Store Hours**- Choose from our great selection of Shasta Lake shirts, hats & sweatshirts, swimsuits, and Reef sandals & board shorts, as well as souvenirs for everyone. Our store is stocked to accommodate most of your grocery needs. We do not carry any fresh fruits, veggies, or meats. Any suggestions or recommendations of items to carry are greatly appreciated.

**June 13<sup>th</sup> thru August 21<sup>st</sup>**

**8:00 a.m. – 6:30 p.m.**

**August 22<sup>nd</sup> thru June 12<sup>th</sup>**

**8:00 a.m. – 4:30 p.m.**

*(Dates and hours of operation may vary depending on operational needs)*

**Silverthorn Resort Pizza & Pub**- The Silverthorn Pizza & Pub is equipped with 4 large satellite TV's and a pool table for your enjoyment. Come join us for **Live Music** Fri & Sat nights and enjoy the best pizza and view on Shasta Lake. **Open seasonal only. May 14<sup>th</sup> thru September 3<sup>rd</sup>** call your order in at (530) 275-2050 *(Dates and hours of operation may vary depending on operational needs).*

***Thank you for choosing us for your houseboat trip this summer! We are a team committed to providing every guest with a fun and memorable experience. Please don't hesitate to let us know how we can make your stay more enjoyable.***

Jones Valley Resort  
22300 Jones Valley Marina Drive, Redding, CA 96003  
833-474-2782 ◊ 530-275-7950 ◊ Fax: 530-275-2392  
reservations@houseboats.com ◊ www.houseboats.com

Silverthorn Resort  
16250 Silverthorn Road, Redding, CA 96003  
800-332-3044 ◊ 530-275-1571 ◊ Fax: 530-275-1573  
Reserve1@houseboats.com ◊ www.houseboats.com



## SUGGESTED ITEMS TO BRING

### **Linens:**

- ✓ Bedding & Linens
- ✓ Blankets
- ✓ Beach Towels
- ✓ Bath Towels
- ✓ Hand Towels
- ✓ Sleeping Bag & Pillows

### **Toiletries:**

- ✓ Bath Soap (shampoo, conditioner, body wash, etc.)
- ✓ Hand Soap
- ✓ Personal sundries
- ✓ Sunscreen

### **Entertainment:**

- ✓ Binoculars
- ✓ Board games
- ✓ Books
- ✓ Camera
- ✓ Cell Phone & Charger
- ✓ CD/DVD/MP3 Player and/or Bluetooth Speaker
- ✓ Fishing Gear
- ✓ Games
- ✓ Playing Cards
- ✓ Water Shoes/Sandals
- ✓ Water Toys/Tubes

### **Cleaning**

- ✓ Cleaning supplies
- ✓ Hangers
- ✓ Paper Plates & Plastic Utensils
- ✓ Tupperware & Ziploc Bags
- ✓ Wet Wipes & Hand Sanitizers

### **Miscellaneous**

- ✓ Bottled Water
- ✓ Cutlery
- ✓ Flashlight
- ✓ Hats & Visors
- ✓ Insect Repellent
- ✓ Lounge Chairs
- ✓ Specialty Cooking Items
- ✓ Warm Clothes for Cold Nights

## ITEMS ON BOARD

### **Dining:**

- ✓ Dinner Plates
- ✓ Dessert Plates
- ✓ Soup Bowls
- ✓ Coffee Cups
- ✓ Tumblr Cups
- ✓ Wine Glasses
- ✓ Silverware

### **Kitchen:**

- ✓ Large Serving Spoon
- ✓ Large Slotted Spoon
- ✓ Ladle
- ✓ Kitchen Spatula
- ✓ Tongs
- ✓ Meat Fork
- ✓ Meat Spatula
- ✓ Barbecue Sauce Brush
- ✓ Barbecue Lighter
- ✓ Can & Bottle Opener
- ✓ Vegetable Peeler
- ✓ Grater
- ✓ Mixing Bowls
- ✓ Colander
- ✓ Pitcher
- ✓ Measuring Cup
- ✓ Frying Pans
- ✓ Sauce Pans w/ Lids
- ✓ Baking Pan
- ✓ Cutting Board
- ✓ Cookie Sheet
- ✓ Pot Holders
- ✓ Coffee Maker & Filters
- ✓ Toaster
- ✓ Blender

### **Cleaning:**

- ✓ Dish Soap w/ Sponge
- ✓ Dishwasher Detergent & Dish Strainer
- ✓ Broom & Dust Pan
- ✓ Mop & Bucket
- ✓ Trash Bags
- ✓ Toilet Paper

✓ Paper Towels

Jones Valley Resort  
22300 Jones Valley Marina Drive, Redding, CA 96003  
833-474-2782 ◦ 530-275-7950 ◦ Fax: 530-275-2392  
reservations@houseboats.com ◦ www.houseboats.com

Silverthorn Resort  
16250 Silverthorn Road, Redding, CA 96003  
800-332-3044 ◦ 530-275-1571 ◦ Fax: 530-275-1573  
Reserve1@houseboats.com ◦ www.houseboats.com